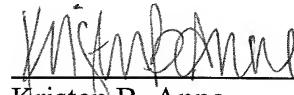


PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appln. No.:	10/718,781	)	CERTIFICATION OF ELECTRONIC
Applicant:	Christopher J. Burt et al	)	SUBMISSION
Filed:	November 20, 2003	)	I hereby certify that this correspondence is
Title:	Proactive Support of Healthcare	)	being submitted electronically with the
	Information System	)	United States Patent and Trademark
TC/A.U.:	3626	)	Office's electronic filing system (EFS
Examiner:	Lubin, Valerie	)	Web) on this 15 <sup>th</sup> day of February, 2010.
Docket No:	203995-1 (5024-00289)	)	 2/15/2010
Conf. No.:	1536	)	Kristen B. Anne Date

AMENDMENT

Mail Stop: AF Amendment  
Commissioner of Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the final Office Action of November 19, 2009 please amend the above-identified application as follows:

**Amendments to the Claims** begin on page 2 of this paper.

**Remarks** begin on page 9 of this paper.